RETAIL ENERGY CODE

RMP Lifecycle

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SCHEDULE 27

RMP Lifecycle

Version: 2.1 Effective Date: 07 November 2025

Domestic Suppliers	Mandatory
Non-Domestic Suppliers	Mandatory
Gas Transporters	Mandatory
Distribution Network Operators	Mandatory
DCC	Mandatory
Metering Equipment Managers	N/A
Non-Party REC Service Users	N/A

Change History

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0.3	N/A	Updated draft for Spring 2021 Switching Consultation
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1 Introduction

1.1. This Schedule provides details of the processes for:

a) establishing an RMP Record within the Electricity Retail Data Service and Central Switching Service following the establishment of a new electricity Metering Point;

b) establishing an RMP Record within the Central Switching Service following the establishment of a new gas Supply Meter Point in accordance with the UNC;

c) terminating an RMP Record within the Central Switching Service following a disconnection of a Metering Point in accordance with the DCUSA or a Supply Meter Point in accordance with the UNC or IGT UNC;

d) amending the data recorded against an RMP Record within the Central Switching Service, following an update to the Electricity Retail Data Service or Gas Retail Data Service;

e) establishing additional Metering Points within the Electricity Retail Data Service, following a request from an Electricity Supplier; and

f) refresh of Market Messages from the Central Switching Service.

1.2. Whilst the process set out in this REC Schedule focuses on the interactions with the Electricity Retail Data Service, Gas Retail Data Service and Central Switching Service; references have been included to processes undertaken in accordance with other Energy Codes for illustrative purposes, in order to demonstrate the full end-to-end arrangements.

1.3. The sending of DIP Market Messages detailed in this REC Schedule is mandatory. Where DIP Market Messages are used to send information to a Distribution Network Operator from the relevant Supplier Meter Registration Agent, the Distribution Network Operator shall subscribe to receive the relevant DIP Market Message or, access the information via internal communication channels.

2 RMP Lifecycle

2.1. The full end-to-end RMP lifecycle includes the following steps:

a) establishment of a record for a new Metering Point or Supply Meter Point in the Electricity Retail Data Service or Gas Retail Data Service respectively;

b) establishment of an RMP Record within the Central Switching Service, so that an Initial Registration Request can be submitted in respect of that RMP;

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c) Initial Registration (including provision of Registration Data to the electricity Supplier Meter Registration Service and Gas Central Data Service);

d) Switch event given effect through the Central Switching Service, if requested;

e) disconnection of the RMP in accordance with the DCUSA (for electricity) or UNC or IGT UNC (for gas); and

f) Termination of the RMP Record and de-activation of the Energy Supplier Registration in the Central Switching Service.

2.2. The following RMP Statuses indicate the following:

a) Created - indicates that a Metering Point has a status of 'New' or 'Registered' as defined within the Data Specification. This RMP Status only applies to electricity RMPs.

b) Operational - indicates:

(i) for a gas RMP that it is capable of offtaking gas (and is not, for the avoidance of doubt, isolated or no longer capable of flowing gas); or

(ii) for electricity RMPs, that the RMP has a status of 'Traded' as defined within the Data Specification.

c) Dormant - indicates that the Supply Meter Point has been isolated. This RMP Status only applies to gas RMPs.

d) Terminated – indicates that an RMP has been:

(iii) in the case of gas RMPs, no longer capable of offtaking gas; or

(iv) in the case of electricity RMPs, disconnected.

2.3. The following table shows how information held in the Supplier Meter Registration Service under the BSC relates to RMP Statuses and the business rules will be applied by the CSS Provider to Registration Service Requests:

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MPAN Status in SMRS	Typical Physical State	Mapped RMP Status	Registration Permitted	De-activation Permitted	Permitted Reversion Status(es)
New	New RMP created but no Electricity Supplier registered	Created	Yes (only Initial Registration Requests)	No	N/A
Registered	RMP has an Electricity Supplier registered but not all the required SMRS data has been provided by the Electricity Supplier	Created	No	No	None
Traded	RMP has an Electricity Supplier registered and all the required data has been provided to the SMRS, as defined in the BSC.	Operational	Yes (only Switch Requests)	No	None
Disconnected	The Metering Point has been disconnected in accordance with the DCUSA	Terminated	No	Yes	Operational or Created

a) MPAN status in SMRS related to Energy Market Data Item J1862.

b) When MPAN status in SMRS is Registered, an Initial Registration Request would be rejected if an Electricity Supplier is already registered to an RMP with an RMP Status of Created.

c) When MPAN Status in SMRS is Disconnected, a reversion to Operational or Created status is only permissible if an Active Registration exists.

2.4. The following table shows how information held in the Gas Central Data Service under the UNC relates to RMP Statuses and the business rules will be applied by the CSS Provider to Registration Service Requests:

Status recorded in CDS	Typical Physical State	Mapped CSS Status	Registration Permitted	De-activation Permitted	Permitted Reversion RMP

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					Status(es)
Live	Service laid with gas up to the Emergency Control Valve (and is not isolated)	Operational	Yes (Initial Registration Requests and Switch Requests)	No	N/A
isolated	Meter removed or never installed; or flow of gas through meter disabled, in accordance with the gas Metering Code of Practice	Dormant	Yes (Initial Registration Requests and Switch Requests)	Yes	Operational
Dead	Service cut off – no gas at Emergency Control Valve	Terminated	No	Yes	Dormant or Operational
Extinct	Created in error and flagged so can never be registered	Terminated	No	Yes	None

a) isolated is not a status in its own right, it is a combination of the Supply Meter Point Status and the Meter Point Isolation Flag.

3 Establishing New RMPs

Establishing Electricity RMPs

3.1. Where a Distribution Network Operator:

(a) creates a new connection to a Location from its Distribution System (unless the Metering Point is to be registered in the Central Meter Registration Service);

(b) agrees with an Electricity Supplier that a new Metering Point should be created in accordance with Paragraph 7;

(c) decides to enter a new Metering Point within its Electricity Retail Data Service; or

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(d) is notified of an approved transfer from the Central Meter Registration Service to the Supplier Meter Registration Service in accordance with the BSCP68,

then it shall ensure that a record for a new Metering Point is entered within its Electricity Retail Data Service and sent to the CSS Provider in accordance with the interface table below.

Ref	When	Action	From	To	Interface	Means
3.1.1	No later than 2 WDs after the event in Paragraph 3.1 applies.	Create new RMP Record within the Electricity Retail Data Service.	DNO	ERDA	Not defined	N/A
3.1.2	At the same time as 3.1.1.	Create a skeleton record within the Supplier Meter Registration Service in accordance with BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points.	DNO	SMRA	Not defined	N/A
3.1.3	Following creation of a new RMP Record within the Electricity Retail Data Service.	Send new RMP Record with a status of Created.	Electricity Retail Data Agent	CSS Provider	Create RMP	CSS API
3.1.4	Following 3.1.3 where the message passes synchronous validation.	Perform asynchronous validation: If valid, set RMP Status to Created. If not valid, the CSS Provider shall resolve the error in accordance with the relevant Error Resolution Paths.	CSS Provider		Internal process	N/A
3.1.5	Immediately following 3.1.4 where RMP Status is set to Created.	Send new RMP Record.	CSS Provider	SMDSP	RMP Created Synchronisation	CSS API

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				ECoS Service Provider		
3.1.6	Following 3.1.5 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A
3.1.7	At any time, following 3.1.6, where the relevant criteria in the Registration Services Schedule have been met.	Submit Initial Registration Request and progress in accordance with the Registration Services Schedule. This process includes the provision of Registration Data to the ERDA. Data recorded within the ERDS is also made available to the SMRS in accordance with BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points.	Electricity Supplier	CSS Provider	As set out in the Registration Services Schedule	As defined in the Registration Services Schedule
3.1.8	Following confirmation that the Initial Registration has completed, and in accordance with the timescales in BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points.	Submit the Supplier Agent Appointment data and the required Settlement parameters that allow the Metering Point to be classified as Traded within the Supplier Meter Registration Service	Electricity Supplier	SMRA	As set out in the BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points.	As defined in the BSC

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3.1.9	Following 3.1.8.	Send updated RMP data with a status of Operational.	Electricity Retail Data Agent	CSS Provider	Update RMP	CSS API
3.1.10	Following 3.1.9 where the message passes synchronous validation.	Perform asynchronous validation: If valid, set RMP Status to Operational. If not valid, the CSS Provider shall resolve the error in accordance with the relevant Error Resolution Paths.	CSS Provider		Internal process	N/A
3.1.11	Immediately following 3.1.10 where RMP Status is set to Operational.	Send updated RMP Record.	CSS Provider	SMDSP ECoS Service Provider	RMP Operational Synchronisation	CSS API
3.1.12	Following 3.1.11 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A
3.1.13	At any time, following 3.1.8, where Metering Equipment is installed and the MOA Appointment is recorded in SMRS.	Provide details of Metering Equipment in accordance with the Metering Operations Schedule.	MOA	SMRA / ERDA	As set out in the Metering Operations Schedule.	As defined in the Metering Operations Schedule.

Establishing Gas RMPs

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3.2. Where a record for a new Supply Meter Point is entered within the Gas Central Data Service in accordance with the UNC or IGT UNC, and the Supply Meter Point is not an NTS Supply Meter Point, Shared Supply Meter Point, Supplier Exempt Supply Meter Point or a Supply Meter Point connected to a liquified petroleum gas network, details will be submitted to the Central Switching Service, via the Gas Retail Data Service, in accordance with the interface table below.

Ref	When	Action	From	To	Interface	Means
3.2.1	Following creation of a new Supply Meter Point by the CDSP.	Send new RMP Record.	Gas Retail Data Agent	CSS Provider	Create RMP	CSS API
3.2.2	Following 3.2.1 where the message passes synchronous validation.	Perform asynchronous validation: If valid, set RMP Status to Operational. If not valid, the CSS Provider shall resolve the error in accordance with the relevant Error Resolution Paths.	CSS Provider		Internal process	N/A
3.2.3	Immediately following 3.2.2 where the RMP Status is set to Operational.	Send new RMP Record.	CSS Provider	SMDSP ECoS Service Provider	RMP Created Synchronisation	CSS API
3.2.4	Following 3.2.3 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A
3.2.5	At any time, following 3.2.4.	Submit Initial Registration Request and progress in accordance with the	Gas Supplier	CSS Provider	As set out in the Registration Services	As defined in the Registration

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		Registration Services Schedule. This process includes the provision of Registration Data to the CDSP via the GRDA.			Schedule	Services Schedule
3.2.6	Following 3.2.5, where Metering Equipment is installed.	Provide details of Metering Equipment in accordance with the Metering Operations Schedule.	MAM	Gas Supplier The process set out in the Metering Operations Schedule includes the provision of Meter Data to the Shipper, prior to onward submission to the CDSP in accordance with the UNC.	As set out in the Metering Operations Schedule.	As defined in the Metering Operations Schedule.

4 Terminating RMPs

Terminating Electricity RMPs

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4.1. Where a Distribution Network Operator:

a) disconnects a Metering Point from its Distribution System in accordance with DCUSA;

b) agrees with an Electricity Supplier that a Metering Point created in accordance with Paragraph 7 is no longer required;

c) decides a Metering Point is no longer required within its Electricity Retail Data Service; or

d) is notified of an approved transfer from the Supplier Meter Registration Service to the Central Meter Registration Service in accordance with BSCP68,

then the Distribution Network Operator shall ensure that the RMP record is updated within its Electricity Retail Data Service and updates sent to the Electricity Supplier and CSS Provider in accordance with the interface table below.

Ref	When	Action	From	To	Interface	Means
4.1.1	In response to an event listed in 4.1.	Set the disconnection date within Electricity Retail Data Service.	DNO	ERDA	Not defined	N/A
4.1.2	At the same time as 4.1.1	Set the Metering Point Status to Disconnected in Supplier Meter Registration Service in accordance with BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points.	DNO	SMRA	Not defined	N/A
4.1.3	For MHHS Metering Points, following 4.1.1 in accordance with BSCP706.	Send notification of disconnection.	SMRA	Electricity Supplier DNO	MHHS IF-009 Notification of LDSO Disconnection / CSS Registration De-Activation	DIP Interface

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				EES Provider		
4.1.3 A	For Non-MHHS Metering Points, following 4.1.1 and within 1 Working Day.	Send notification of disconnection.	Electricity Retail Data Agent	Electricity Supplier	D0171 Notification of Distributor Changes to Metering Point Details	DTN
4.1.4	Following 4.1.1.	Set RMP Status to Terminated and send updated RMP data.	Electricity Retail Data Agent	CSS Provider	Update RMP	CSS API
4.1.4 A	For MHHS Metering Points, at the same time as 4.1.4.	Send updated RMP Status	SMRA	EES Provider	IF-050 EES Updates	DIP Interface
4.1.5	Following 4.1.4 where the message passes synchronous validation.	Perform asynchronous validation: If valid, set RMP Status to Terminated. If not valid, the CSS Provider shall resolve the error in accordance with the relevant Error Resolution Paths.	CSS Provider		Internal process	N/A
4.1.6	Immediately following 4.1.5 where the RMP Status is set to Terminated.	Send updated RMP Record.	CSS Provider	SMDSP ECoS Service Provider	RMP Terminated Synchronisation	CSS API
4.1.7	Following 4.1.6 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A
4.1.8	For MHHS Metering Points, following 4.1.3	Submit Registration De-activation Request and progress in accordance	Electricity Supplier	CSS Provider	As set out in the Registration	As defined in the

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	and within 20 Working Days	with the Registration Services Schedule.[8] If the Electricity Supplier believes the Metering Point should not be disconnected, a query should be raised with the relevant DNO via the Secure Data Exchange Portal (SDEP) using Market Message PT0042 Logical Disconnection General Query (Elec) and PT0026 Physical Disconnection General Query (Elec). This could trigger a reconnection, resulting in a further Market Message being issued by the SMRS to the Supplier and EES Provider in accordance with BSCP706, and a further Market Message being issued by the ERDS to the CSS to correct the RMP Status.			Services Schedule	Registration Services Schedule
4.1.8 A	For Non-MHHS Metering Points, following 4.1.3A and within 20 Working Days	Submit Registration De-activation Request and progress in accordance with the Registration Services Schedule. If the Electricity Supplier believes the Metering Point should not be disconnected, a query should be raised with the relevant DNO via the	Electricity Supplier	CSS Provider	As set out in the Registration Services Schedule	As defined in the Registration Services Schedule

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		Secure Data Exchange Portal (SDEP) using Market Message PT0042 Logical Disconnection General Query (Elec) and PT0026 Physical Disconnection General Query (Elec). This could trigger a reconnection, in accordance with BSCP501 and BSCP604.				
4.1.9	For MHHS Metering Points, following receipt of Registration Deactivation notification.	Initiate automatic de-appointment of Supplier Agents, de-energise the Metering Point and publish Notification of LDSO Disconnection / CSS Registration De-Activation.	SMRA		As set out in BSCP706	As defined in the BSC

Terminating or Making Dormant Gas RMPs

4.2. Where the gas Gas Central Data Service records that gas is not capable of being offtaken, either due to the Supply Meter Point being Dead or Extinct, or recorded as isolated in accordance with the UNC, the CDSP shall ensure that an update is sent to the CSS Provider, via the Gas Retail Data Agent, in accordance with the interface table below.

Ref	When	Action	From	To	Interface	Means
4.2.1	Following the recording that gas is not capable of being offtaken at the Supply Meter Point.	Send updated RMP Record with an RMP Status of Dormant or Terminated.	Gas Retail Data Agent	CSS Provider	Update RMP	CSS API
4.2.2	Following 4.2.1. where the message passes	Perform asynchronous validation: If valid, set RMP Status to	CSS Provider		Internal Process	

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	synchronous validation.	Dormant or Terminated. If not valid, the CSS Provider shall resolve the error in accordance with the relevant Error Resolution Paths.				
4.2.3	Immediately following 4.2.2 where the RMP Status is set to Dormant or Terminated.	Send updated RMP Record.	CSS Provider	SMDSP ECoS Service Provider	RMP Terminated or RMP Dormant	CSS API
4.2.4	Following 4.2.3 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A
4.2.5	At any point following 4.2.4, where the RMP Status has been set to Dormant.	Submit Registration De-activation Request and progress in accordance with the Registration Services Schedule. This process includes the provision of Registration Data to the CDSP via the GRDA.	Gas Supplier	CSS Provider	As set out in the Registration Services Schedule	As defined in the Registration Services Schedule
4.2.6	Following 4.2.4, where the RMP Status has been set to Terminated and where required.	Submit Registration De-activation Request and progress in accordance with the Registration Services Schedule. This process includes the	Gas Supplier	CSS Provider	As set out in the Registration Services Schedule	As defined in the Registration Services Schedule

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		provision of Registration Data to the CDSP via the GRDA.				

5 Change of Supplier Agent / SMDR Appointment Data and Update of Meter Asset Provider

5.1. Where the Gas Retail Data Agent or an Electricity Retail Data Agent becomes aware of an amendment to the Supplier Agent or SMDR appointed in relation to an RMP, or the Meter Asset Provider associated with an RMP, then the Gas Retail Data Agent or Electricity Retail Data Agent (as applicable) shall provide the updated information to the CSS Provider via the relevant Market Message in accordance with this Paragraph 5.

5.2. The following interface table applies to electricity RMPs for the Appointment of Supplier Agents for Non-MHHS Metering Points and MOAs / SMDRs for MHHS Metering Points. The same process shall also be followed for an Active Registration where an SMDR is de-appointed with no concurrent SMDR Appointment or an MOA is de-appointed with no concurrent MOA Appointment.

Ref	When	Action	From	To	Interface	Means
5.2.1	Following a valid Supplier Agent or SMDR Appointment being recorded within SMRS for an active Registration, in accordance with the BSCP706 for MHHS Metering Points and BSCP501 for Non-MHHS Metering Points..	Issue details of Supplier Agent or SMDR Appointment. Where the update relates to an MOA, the ERDS shall convert the Market Role Code for Smart MOAs (S) and / or Advanced MOAs (T) and provide this to CSS as the legacy MOA value (M).	Electricity Retail Data Agent	CSS Provider	Supplier Arranged Appointments	CSS API

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5.2.2	Following 5.2.1 where the message passes synchronous validation.	Update Supplier Agent or SMDR details.	CSS Provider		Internal Process	N/A
5.2.3	In the case of an MOA or SMDR Appointment, immediately following 5.2.2	Issue MOA or SMDR Appointment details.	CSS Provider	SMDSP (SMDR and MOA Appointment) ECoS Service Provider (MOA Appointment only)	Registration Event Synchronisation	CSS API
5.2.4	Following 5.2.3 where the message passes synchronous validation.	Update MOA or SMDR details.	SMDSP (SMDR and MOA Appointment) ECoS Service Provider (MOA Appointment only)		Internal process	N/A
5.2.5	Following 5.2.4 where message passes, or fails SMDSP validation	Send response message (SMDR Appointment only)	SMDSP	CSS Provider	Asynchronous Response	CSS API
5.2.6	Following 5.2.5	Send response message (SMDR Appointment only)	CSS Provider	Electricity Retail Data Agent	Asynchronous Response	CSS API

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5.3. The following interface table applies to gas RMPs for the Appointment of Supplier Agents:

Ref	When	Action	From	To	Interface	Means
5.3.1	Following a valid Supplier Agent Appointment being recorded by the CDSP for a Registration, in accordance with the UNC.	Issue details of Supplier Agent Appointment.	Gas Retail Data Agent	CSS Provider	Supplier Arranged Appointments	CSS API
5.3.2	Following 5.3.1 where the message passes synchronous validation.	Update Supplier Agent details.	CSS Provider		Internal Process	N/A
5.3.3	In the case of a MAM Appointment, immediately following 5.3.2.	Issue MAM Appointment details.	CSS Provider	SMDSP ECoS Service Provider	Registration Event Synchronisation	CSS API
5.3.4	Following 5.3.3 where the message passes synchronous validation.	Update MAM details.	SMDSP ECoS Service Provider		Internal process	N/A

5.4. The following interface table applies to electricity RMPs to provide Meter Asset Provider details:

Ref	When	Action	From	To	Interface	Means
5.4.1	Following an update to the Meter Asset Provider(s) recorded within ERDS for an electricity RMP, in accordance with the Metering Operations Schedule.	Provide details of the Meter Asset Provider(s).	Electricity Retail Data Agent	CSS Provider	Asset Ownership	CSS API
5.4.2	Following 5.4.1 where the message passes synchronous validation.	Update Meter Asset Provider details.	CSS Provider		Internal Process	N/A

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5.5. The following interface table applies to gas RMPs to provide Meter Asset Provider details:

Ref	When	Action	From	To	Interface	Means
5.5.1	Following an update to the Meter Asset Provider(s) recorded for a gas RMP by the CDSP, in accordance with the UNC.	Provide details of the Meter Asset Provider(s).	Gas Retail Data Agent	CSS Provider	Asset Ownership	CSS API
5.5.2	Following 5.5.1 where the message passes synchronous validation.	Update Meter Asset Provider details.	CSS Provider		Internal Process	N/A

6 Other RMP Record Updates

6.1. Where the Gas Retail Data Agent or an Electricity Retail Data Agent becomes aware of an amendment to the data that forms the RMP Record, then the Gas Retail Data Agent or Electricity Retail Data Agent (as applicable) shall provide the updated information to the CSS Provider via the relevant Market Message in accordance with this Paragraph 6.

6.2. This includes:

a) the Gas Retail Data Agent or an Electricity Retail Data Agent updating the RMP DCC Service Event Indicator following receipt of a change to the DCC Service Flag received from the Smart Meter Data Service Provider;

b) an Electricity Retail Data Agent updating the RMP Green Deal Effective From Date and Green Deal Effective To Date following a change to a Green Deal Plan received from the GDCC;

c) an Electricity Retail Data Agent receiving a change to the Metering Point energy flow within the life of the RMP. In this instance, the

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Effective From Date of the updated event must be equal to the Effective From Date of the event being corrected;

d) an Electricity Retail Data Agent receiving a change to the Metering Point metered indicator following the initial provision of an RMP Record to the CSS Provider (provided that a change can only be made on one occasion); and

e) any other changes to RMP data not covered by other specific processes.

6.3. Updates to RMP Records by any Electricity Retail Data Agent shall be progressed in accordance with the interface table below:

Ref	When	Action	From	To	Interface	Mean
6.3.1	Following the Electricity Retail Data Agent becoming aware that a RMP Record has been updated.	Send updated RMP Record.	Electricity Retail Data Agent	CSS Provider	Update RMP	CSS API
6.3.2	Following 6.3.1 where the message passes synchronous validation.	Update RMP Record.	CSS Provider		Internal Process	N/A
6.3.3	Immediately following 6.3.2, where the update relates to RMP Status or Metering Point energy flow.	Send updated RMP Record.	CSS Provider	SMDSP ECoS Service Provider	Registration Event Synchronisation	CSS API
6.3.4	Following 6.3.3 if message is valid.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A

6.4. Updates to RMP Records by the Gas Retail Data Agent shall be progressed in accordance with the interface table below:

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Ref	When	Action	From	To	Interface	Mean
6.4.1	Following the Gas Retail Data Agent becoming aware that data that forms part of the RMP Record has been updated.	Send updated RMP Record	Gas Retail Data Agent	CSS Provider	Update RMP	CSS API
6.4.2	Following 6.4.1 where the message passes synchronous validation.	Update RMP Record.	CSS Provider		Internal Process	N/A
6.4.3	Immediately following 6.4.2, where the update relates to RMP Status or Metering Point Energy Flow.	Send updated RMP Record.	CSS Provider	SMDSP ECoS Service Provider	Registration Event Synchronisation	CSS API
6.4.4	Following 6.4.3 where the message passes synchronous validation.	Update RMP Record.	SMDSP ECoS Service Provider		Internal process	N/A

7 Establishing Additional Electricity Import / Export Metering Points

7.1. Electricity Suppliers may request the establishment of an additional Metering Point, which is not a new connection, from a Distribution Network Operator using the Secure Data Exchange Service by following the process set out in this Paragraph 7.

7.2. Electricity Suppliers can request the establishment of an additional Metering Point for a number of reasons and each reason has specific individual steps to follow. The Distribution Network Operator shall not unreasonably reject a request for an additional Metering Point, where the Electricity Supplier has complied with the requirements set out in this Paragraph 7.

Request for new Import Metering Point

7.3. The Electricity Supplier shall request the type of Metering Point required, based on the following rules:

a) Related Metering Point - This is only to be used for Secondary Related Metering Points that are linked to the Primary Related Metering

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Point as described in the Related Metering Points Schedule. The Electricity Supplier shall provide the current Import Meter Point Administration Number allowing the Meter Point Location Address to be auto-populated within the SDES message.

b) Non-related Import Metering Point - such as instances where a property is separated into multiple Locations; or where a Location is on supply without a Metering Point held within the Electricity Retail Data Service.

7.4. When sending a request for a new Export Metering Point, the Electricity Supplier shall ensure the following information is provided, as a minimum, to ensure the Distribution Network Operator has sufficient information to comply with the request:

Request for new Export Metering Point

a) the associated Import Meter Point Administration Number allowing the Meter Point Location Address to be auto-populated within the SDES message;

b) either:

i) where the Export Meter has already been installed, the Meter Serial Number and installation date of the meter; or

ii) where the Export Meter has yet to be installed, an estimated installation date for the meter; and

c) the type of microgeneration equipment installed at the premises (e.g. solar PV, micro CHP, etc.).

Bulk Request for Export Metering Points

7.5. Any request for 50 or more Export Metering Point per Electricity Supplier per day will be deemed to be a bulk request and as such will be subject to a bi-lateral agreement between the Electricity Supplier and the relevant Distribution Network Operator.

7.6. Requests for additional Metering Points shall be progressed in accordance with the interface table below.

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Ref	When	Action	From	To	Interface	Means
7.6.1	Where required, in accordance with this Paragraph 7.	Request the establishment of an additional Metering Point. The Electricity Supplier shall select the relevant details dependant on the type of Metering Point required.	Electricity Supplier	DNO	Request New Import Metering Point Request New Related Metering Point Request New Export Metering Point	SDES
7.6.2	On receipt of the request in 7.6.1 and with 10 WDs.	Validate the request and determine which of the following outcomes is relevant: • New Metering Point created, • Metering Point already exists, • Request Rejected – e.g. incorrect Distribution Business, or • Additional information required from Electricity Supplier – the Distribution Network Operator shall clearly	DNO		Internal Process	N/A

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		specify what information is required that is currently preventing creation of a new MPAN.				
7.6.3	Following 7.6.2 where the request is rejected.	Send response rejecting the request.	DNO	Electricity Supplier		SDES
7.6.4	Following 7.6.2 where the request is accepted.	Send response accepting the request.	DNO	Electricity Supplier		SDES
7.6.5	Within 2 WDs of 7.6.4, where the request is accepted.	Create a new record within the Electricity Retail Data Service and Supplier Meter Registration Service and follow the process in Paragraph 3.	DNO	ERDA SMRA	Not defined	N/A
7.6.6	Within 5 WDs of 7.6.5, where the request is accepted. If these timescales are not met, then the Distribution Network Operator has the right to disconnect the Metering Point. In this instance the Electricity Supplier will have to raise another request for a new Metering Point.	Submit Initial Registration Request in accordance with the Registration Services Schedule.	Electricity Supplier	CSS Provider	As set out in the Registration Services Schedule	As defined in the Registration Services Schedule

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8 Market Message Resend/Refresh

8.1. Where required the Electricity Enquiry Service Provider, Gas Enquiry Service Provider, Electricity Retail Data Agent, or Gas Retail Data Agent may request a Market Message Resend or Refresh from the CSS Provider.

Ref	When	Action	From	To	Interface	Means
8.1.1	Where required.	Request a Market Message Refresh or Market Message Resend. The Electricity Enquiry Service Provider, Gas Enquiry Service Provider, Electricity Retail Data Agent, or Gas Retail Data Agent will include the relevant details dependant on the Market Message required for refresh or resend.	EES Provider GES Provider ERDA GRDA	CSS Provider	Registration SecuredActive Synchronisation (resend) Registration Cancelled Synchronisation (resend) Registration Event Synchronisation (refresh)	Refresh API
8.1.2	Following 8.1.1 where Error API request is accepted.	Send requested Market Message	CSS Provider	EES Provider GES Provider ERDA GRDA	Registration SecuredActive Synchronisation (resend) Registration Cancelled Synchronisation (resend) Registration Event Synchronisation (refresh)	CSS API

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